NAME: **GIAMPIETRO GOBO**
Geneva (Switzerland), March, 19th 1961

ADDRESS: Dept. of Philosophy
Faculty of Humanities
University of Milan
via Festa del Perdono, 7 - 20122 Milan (Italy)
Giampietro.Gobo@unimi.it

(1). APPOINTMENTS

2011- **Full professor** of Methodology of Social Research, and Science and Technology Studies (STS), University of Milan

2002-11 **Associate professor** of Methodology of Social Research and Evaluation Research, University of Milan

1998 **Lecturer** of Methodology and Techniques of Social Research (Qualitative and Quantitative Methods) at the University of Milan and University of Siena.

1995 **Assistant Professor** of Methodology of Social Research, University of Milan, School of Social Work.

1990 **Teaching Assistant** at the Dept. of Literature, University of California San Diego, LA JOLLA, (Spring and Fall).

(2). TEACHING

- Methodology of social research
- Evaluation research
- Ethnography
- Applied Ethnography
- Science and Technology Studies
- Sociology
- Language and society

(3) AREAS OF SPECIALIZATION

Qualitative methods: Ethnography, Participant observation, Focus group, Interview, Biographical methods, Narrative methods, Discourse analysis, Ethnopragmatics, Evaluation research.

Quantitative methods: Crafting questionnaires, Cognitive and Communicative processes in standardized interview, Survey questions, Response alternative, Interviewer behaviour, Respondent behaviour, Colonialist attitude in survey method, Evaluation research.

Mixed and Merged Methods: Delphi method, Mystery shopper, Conversational survey, Ethno-survey, participatory methods.

Marketing research: Applied Ethnography, Mystery shopper, Cool hunting, Qualitative Market Research, Customer satisfaction.

Epistemology: Philosophy of Science, Sociology of science, Poetics and Politics of writing social science, Colonial mindsets in qualitative and quantitative research

Science and Technology Studies: controversies on immunization policies, vaccination hesitancy, disputes in research on vaccines, personalized medicine, biopolitics, the sociology of viruses and bacteria.

Organization studies: Organizational learning, Organizational culture, Community of practices, Interaction, Ethnomethodology, Cognitive sociology, Shadowing, Disaster studies, Safety studies.

Management studies: Human resource management, Personnel recruitment, Work-flow analysis, Total Quality Management, Coordination studies, Participatory management, Participatory budgeting.

Computer supported cooperative work: Distributed cognition, Cognitive processes, Work practices, discursive practices, Call centres, Coordination centres, Medic dispatch centres, Emergency studies, situated action, ITC.

Ergonomics: centred-user design, participatory design.

(4). EDUCATION

1999 Specialization degree in *Management of Technology*, University of Milan, Faculty of Mathematics, Physics and Natural Sciences.
1993 Post-doc, Dept. of Sociology, University of Milano.
1992 Ph.D. in "Sociology and Social Research", 1992, University of Trento.
1986 M.A. in Sociology, University of Trento
1980 Grammar School

(5). ADMINISTRATIVE ROLE AND POSITION RESPONSIBILITY

2005-08 Co-ordinator of the National Forecasting Laboratory on addiction behaviours, at the Italian Prime Minister Cabinet.

2003-08 Faculty Delegate in the board of the Centre of Technology for teaching and learning (CTU), University of Milan, https://work.unimi.it/aree_protette/121631.htm

2005 Expert Evaluator for the CIVR at the Italian Minister of University and Research.

2006-13 Director of the centre ICONA (Innovation and Organizational Change in the Public Administration), University of Milan. http://www.icona.unimi.it/

2007-2012 Member of the managing board of 2nd Level Master's Degree "Qualitative Methods applied to social and marketing research", Alta Scuola di Formazione Agostino Gemelli, Catholic University of the Sacred Heart, Milan, Italy.

2002-2015 Member of the Board of the Ph.D. Program SOMET (Sociology and Methodology of Social Research), Dept. of Social and Political Sciences, University of Milan, https://www.nasp.eu/training/phd-programmes/somet.html

2011-14 Director of the MA degree on Administration and Public Policies https://www.unimi.it/it/corsi/corsi-di-laurea/amministrazioni-e-politiche-pubbliche-app

2015-current Member of the Board of the Ph.D. Program "Philosophy and Human Sciences", Dept. of Philosophy, University of Milan, https://www.unimi.it/en/education/postgraduate-and-continuing-education-programmes/doctoral-programmes-phd/ay-2022/2023-philosophy-and-human-sciences

2022-current Member of the Executive Board (Giunta) of the Dept. of Philosophy, University of Milan, https://www.dipafilo.unimi.it/ecm/home/organizzazione/organi/giunta-di-dipartimento

(6). SCIENTIFIC ORGANISATIONS/COORDINATION OF ACADEMIC ACTIVITIES

1999 Founder of the "Qualitative Methods" Research Network of ESA (European Sociological Association)

1999-2001 First Chair of the "Qualitative Methods" Research Network of ESA (European Sociological Association)

2001-2022 Consulting Editor of the "International Journal of Qualitative Research in Work and Organizations" (MCB/Emerald Publications), withdrawn due to unforeseen commitments, **2.6 (2022)** CiteScore (Scopus)
https://www.emeraldgrouppublishing.com/journal/qrom#editorial-team

2001-2018 Member of the editorial board of *Qualitative Research* (Sage), withdrawn due to unforeseen commitments, **4.5 (2021)** CiteScore (Scopus), https://journals.sagepub.com/home/QRJ

2004-2016 Review co-editor of *International Journal of Social Research Methodology. Theory & Practice* (Taylor & Francis), **4.8 (2021)** CiteScore (Scopus), withdrawn due to unforeseen commitments, https://www.tandfonline.com/journals/tsrm20

2007-current Member of the editorial board of "*Forum Qualitative Sozialforschung / Forum: Qualitative Social Research", https://www.qualitative-research.net/index.php/fqs/people/board*

2015-current Consulting editor of the Board of *Qualitative Sociology Review* http://www.qualitativesociologyreview.org/ENG/consulting_eng.php

2017-current Member of the editorial board *The European Journal of Cultural and Political Sociology* (Francis and Taylor), **2.2 (2021)** CiteScore (Scopus), http://www.tandfonline.com/toc/recp20/current

2018-current Peer review coordinator of *GLOCALISM. JOURNAL OF CULTURE, POLITICS AND INNOVATION* HTTPS://GLOCALISMJOURNAL.ORG/EDITORIALBOARD/

2019-current Member of the scientific committee of the journal *Rassegna Italiana di Valutazione* https://www.francoangeli.it/riviste/sommario.asp?IDRivista=109

Membership of scientific societies

- "Qualitative Methods" Research Network # 20, ESA (European Sociological Association)
- Methodology Section, Italian Sociological Association (AIS)
- Research Network #24 - Science and Technology, International Sociological Association (ISA)
- Society for Social Studies of Science (4S)

(7). HONORS AND AWARDS

1988 Fellowship of Consiglio Nazionale delle Ricerche, (visiting scholar, Dept. of Sociology, University of California, San Diego).
1989 Award for the research 'The tact in interview situation" by CNR
1989-91 Fellowship for visiting scholar at the Dept. of Sociology, University of California, San Diego).
1992-93 Fellowship of European Consortium for Political Research, Essex Summer School in Social Science Data Analysis and Collection, University of Essex, England.
2004 Visiting International Fellow at the University of Surrey, Guilford (UK).
2008 Presentation of the book *Doing Ethnography*, 4th mid-term conference of the ESA Research Network, "Qualitative Methods", Lodz, September 15-17.
2009 Presentation of the book *Doing Ethnography* at the meet-the-author session, 9th Conference European Sociological Association (ESA), Lisbon, Portugal, Sept. 4th
2016 *Keynote speaker* at *New Tricks of Our Trade: Overcoming Parochialism***,** 28th biannual Nordic Sociological Association conference, University of Helsinki, August 11-13.
2017 *Keynote speaker* at *(Un)Making Europe: Capitalism, Solidarities, Subjectivities***,** 13th Conference of the European Sociological Association, University of Helsinki, Athens, Greece, 29 August to 1 September.

(8). LECTURES IN A FOREIGN COUNTRIES

- University of Antwerpen (Belgium)
- Universität Bayreuth, Bayreuth (Germany)
- University of Bergen (Norway)

- University of Freiburg (Germany)
- University of Lodz, Lodz (Poland)
- University of Lund (Sweden)
- University of Nicosia (Cyprus)
- University of Rijeka, Rijeka (Croatia)
- University of California, San Diego, La Jolla (US)
- University of Surrey, Guildford (UK)
- University of Tromsø, Breivika (Norway)
- University of Utrecht (Netherland)

(9). TEACHING ABROAD

1990 "*The practice of conducting interviews*", Dept. of Literature, University of California San Diego, LA JOLLA, (spring quarter).

Aspects of Contemporary Italian Society", Dept. of Literature, University of California San Diego, LA JOLLA, (fall quarter).

2010 *Ethnographic methods***,** Graduate School of Universität Bayreuth, Bayreuth (Germany), May 20-22.

2013 *La investigación cualitativa*, Dep. de Historia de la Comunicación Social, Facultad de Ciencias del la Informatión, Universidad Complutense de Madrid, April 22-26.

2015-21 *Mixed methods*. Towards a Pluralistic Approach, summer school, University of Oslo, https://www.uio.no/studier/emner/sv/sv/OSS9096/index.html

2015 *Ethnographic methods***,** Graduate School of Technische Universität Berlin, Berlin, Sept. 1-2.

2016 *Mixed methods*, IPSA summer school, University of Flacso (Mexico City) https://www.ipsa.org/ipsa-summer-school-mexico-2016

2023 *Mixed methods*. Towards a Pluralistic Approach, University of Lund, October 9-13

(10). GRANTS

1995-97 Local partner in the research "Environmental Sustainability and Institutional Innovation", financed by 4th Framework Programme, DG XII and co-ordinated by the Centre for European Social Research (Cork, Ireland).

2002 *The control room of 118. Expert systems and call takers' cooperative work in a medic emergency dispatch centre* (granted by FIRST)

2003 *"Vertical" call centres. Human resource, motivation and cooperative work in a credit recovering service* (granted by FIRST)

2004 *Medic emergency and computer-mediated communication. Cooperative work practices at 118* (granted by FIRST)

2004-06 *The control room of 118. Expert systems and cooperative work: a comparison of three medic emergency dispatch centres* (granted by the Italian Ministry of University and Scientific Research - MIUR, project PRIN n° 2004145957_006 (€ 32.000).

2008-10 *Organizational models, best practices and well-being in call centres (*granted by the Italian Ministry of University and Scientific Research - MIUR, project PRIN n° 2007EZ9LK4_004 (€ 31.000).

2011-12 Scientific direction of a *customer satisfaction research* on the booking service medical specialist of Lombardy Region (€ 35.000).

2103 Scientific direction of a mixed methods research on *Over55 employees at the Sella Bank* (€ 35.400).

2013-14 Scientific direction of a monitoring research on the use of funds for training activities, addressed to artisan small business employees (€ 31.800), Fondartigianato

2017 Scientific direction of a monitoring research on the use of funds for training activities, addressed to artisan small business employees (€ 20.000), Fondartigianato

2019 Evaluation research of small business entrepreneurs training activities (€ 9.200), Fondimpresa.

2020 Scientific direction of a monitoring research of the project "OLI.VA – Orientation to Work and Entrepreneurship in the province of Varese" (€ 11.700), Presidenza del Consiglio dei Ministri, Dipartimento della Gioventù e del Servizio civile nazionale

2022 Scientific direction of a monitoring research on the use of funds for training activities, addressed to artisan small business employees (€ 20.000), Fondartigianato

2023-25 ETHICS (ElecTronic Health In ContextS). The alliance and cooperation between telemedicine and home therapies towards personalized socio-technical treatments, founded by the Italian Ministry for the University and by Next Generation EU (€260.000)

(11). CONSULTING ACTIVITY

From early 1990s consulting activity in the following areas:

1. management consulting
2. search and personnel recruitment
3. organizational analysis
4. training

This activity has been conducted for public administrations and private companies in several sectors (metal and mechanical, machine tools, lighting fittings, fashion, women's and men's wear, commercial law, electronics). Consulting activity dealt with:

- evaluation of human resource's potential
- impact assessment
- customer satisfaction

- empowerment
- management of business meeting
- creation of participatory managerial style
- human resource management
- decision-making
- intra-company conflict management
- creativity
- ethnography of organizational communication

(12). PUBLICATIONS IN ENGLISH, SPANISH, ARABIC, GERMAN, POLISH and PORTUGUESE
(beyond Italian)

a) Quantitative methods

2001 *Best practices: rituals and rhetorical strategies in the "initial telephone contact"*, in "Forum Qualitative Social Research, vol. 2(1), http://www.qualitative-research.net/fqs-texte/1-01/1-01gobo-e.htm

2006 *Set them free. Improving data quality by broadening interviewer's task,* in «International Journal of Social Research Methodology. *Theory & Practice»*, Vol. 9, No. 4, October 2006, pp. 279–301, **Impact factor (2022): 3.3,** DOI: 10.1080/13645570600916064

2008 *Set them free. Improving data quality by broadening interviewer's task*, reprinted in Nigel Fielding (ed.) *Interviewing II*, London, Sage, ISBN: 978-1-4129-2867-0

2011 *Back to Likert. Towards a conversational survey*, in Williams, Malcolm and Vogt, Paul (eds.), *The Sage Handbook of Innovation in Social Research Methods London, Sage, pp. 228-248* , ISBN: 978-1-4129-4648-3

2014 (with Sergio Mauceri) *Collecting Survey Data. An Interactional Approach*, London: Sage.

b) Qualitative methods

2004 Seale C., Gobo G, Gubrium J.F, Silverman D., (eds.), *Qualitative Research Practice,* London, Sage.

(with Seale C., Gubrium J.F., Silverman D), *Inside Qualitative Research*, in Seale C., Gobo G., Gubrium J.F., Silverman D., (eds.), *Qualitative Research Practice,* London, Sage, pp. 1-11.

Sampling, representativeness and generalizability, in Seale C., Gobo G, Gubrium J.F, Silverman D., (eds.), *Qualitative Research Practice,* London, Sage.

2005 *The Renaissance of qualitative methods*, in «Forum Qualitative Social Research», 6(3), http://www.qualitative-research.net/fqs-texte/3-05/05-3-42-e.htm

(with Attila Bruni) *Qualitative research in Italy, in* «Forum Qualitative Social Research», 6(3), http://www.qualitative-research.net/fqs-texte/3-05/05-3-41-e.htm

O projeto de pesquisa nas investigações qualitativas, in MELUCCI, Alberto. *Por uma sociologia reflexiva*: pesquisa qualitativa e cultura, Vozes: Rio de Janeiro: Editora Vozes.

2008 *Doing Ethnography*, London: Sage.

(with Andrea Diotti) *Useful resources: Ethnography through the internet*, in «*International Journal of Social Research Methodology. Theory & Practice»*, 11(4), October, pp. 357-382. **Impact factor (2022): 3.3,** DOI: 10.1080/13645570802327268

2011 *Ethnography*, in Silverman, David (a cura di), *Qualitative Research*, (third edition), London, Sage, pp. 15-34.

(with Ryen A.) Guest Editor of a *Special Issue* on 'Perspectives on decolonising methodologies', *International Journal of Social Research Methodology*, 14, 6. **Impact factor (2022): 3.3**

(with Ryen A.), *Preface: Managing the decline of globalized methodology*, in *International Journal of Social Research Methodology,* 14, 6, November, pp. 411-415. **Impact factor (2022): 3.3,** DOI:10.1080/13645579.2011.611378

Glocalizing methodology? The encounter between local methodologies, in *International Journal of Social Research Methodology,* 14(6), pp. 417-437. **Impact factor (2022): 3.3,** DOI:10.1080/13645579.2011.611379

Ethnographic methods, in Badie Bertrand, Berg-Schlosser Dirk e Morlino Leonardo, *Encyclopedia of Political Science*, Thousand Oaks, Sage (on behalf of International Political Science Association - IPSA) volume 3, pp. 832-7, ISBN: 1412959632 ISBN 13: 9781412959636, 2012 Dartmouth Medal Award.

2014 إجراء البحث الإثنوجرافي, المركز القومي للترجمة, Cairo (Egitto): National Centre for Translation and Publishing, trad. in **arabo** del libro *Doing Ethnography*, London: Sage, 2008 http://www.neelwafurat.com/itempage.aspx?id=egb205657-5219184&search=books

2016 *What is ethnography?* (with Lukas T. Marciniak) in Silverman, David (ed.), *Qualitative Research*, (fourth edition), London, Sage, pp. 103-119 ISBN 978-1-4739-16562

2017 *Doing Ethnography* (with Andrea Molle), London: Sage (second edition)

(with Vanderplaat Madine) Guest Editor of a *Special Issue* on 'Decolonizing methodologies', *Societies,* 6(4). ISSN 2075-4698
http://www.mdpi.com/journal/societies/special_issues/decolonizing_methodologies

2018 *Qualitative research across boundaries: indigenousation, glocalization or creolization?* in Cassell Cathy, Cunliffe Ann and Gandy Gina (eds.), *The SAGE Handbook of Qualitative Business and Management Research Methods* (Chapter 29), pp. 495-514; ISBN: 9781473926622

Upside down. Reinventing research design, in Uwe Flick (ed.), *Handbook of Qualitative Data Collection*, London, Sage, (Chapter 5), pp. 65-83
ISBN 9781473952133

2020 *Ethnographic approaches. Types, trends and themes* (with Erika Cellini) in Silverman, David (ed.), *Qualitative Research*, (fifth edition), London, Sage, pp. 109-127, ISBN 9781529712971

2021 *The challenges of methodology in a glocal world*, in Roudometof V., Dessi U. and Drori G. (eds.) The *Handbook of Culture and Glocalization*, Edward Elgar Press, in publication

2022 *The challenges of methodology in a glocal world*, in Roudometof V. and Dessi U. (eds.) *Handbook of Culture and Glocalization*, Cheltenham (UK), Edward Elgar, chap. 22, pp. 354-370, ISBN 978 1 83910 900 3

2024 with Chomczyński, P. (2024), *Ethnography: An Overview***,** in Nina Baur and Gabriel Faimau (eds.), *Handbook for Qualitative Data Collection in a Global Context,* Cheltenham (UK), Edward Elgar Press, chap. 13, forthcoming

2025 with Cellini, E. *Ethnographic practices. Theory, method, praxis*, in Silverman, David (ed.), *Qualitative Research*, (sixth edition), London, Sage, fortcoming.

c) Mixed and Merged Methods

2008 *Re-conceptualizing generalization. Old issues in a new frame,* in Alasuutari Pertti, Brannen Julia and Bickman Leonard (eds.) *The SAGE Handbook of Social Research Methods*, London, Sage, pp. 193-213.

2015 *The next challenge: from mixed to merged methods*", in "Qualitative Research in Organizations and Management: An International Journal", 10: 4, pp. 329-31,
http://dx.doi.org/10.1108/QROM-07-2015-1309
Scopus 2,9 (2022)

2016 *Why "merged" methods realize a higher integration than "mixed" methods. A reply*, in "Qualitative Research in Organizations and Management: An International Journal", 11(3): 199-208.
http://dx.doi.org/10.1108/QROM-07-2016-1392
Scopus 2,9 (2022)

2021 *Replicability. Politics and poetics of accountability, validation and legitimation*, in *Frontiers in Psychology,* vol. 11, pp. 1-13, https://doi.org/10.3389/fpsyg.2020.608451,
Impact factor (2021): 4.232

Merged Methods: A Rationale for Full Integration (with Nigel Fielding, Gevisa La Rocca and Wander van der Vaart), London: Sage.

2023 *Mixed methods and their pragmatic approach: is there a risk of being entangled in a positivist epistemology and methodology? Limits, pitfalls and consequences of a bricolage methodology*, in *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research*, *24*(1), Art. 13, http://dx.doi.org/10.17169/fqs-24.1.4005.

d) Social Studies of Science, Technology and Health

2010 Garzone G., Catino M., Gobo, G., Bait M., Catenaccio P., Degano C. and Rozzi S. *Towards an Integrated Model for the Understanding of Communication Failures in Aviation Accidents: Tenuous Identities under Pressure*, in Giuliana Garzone and James Archibald (eds.), *Discourse, Identities and Roles in Specialized Communication*, Bern: Peter Lang, pp. 209-44, ISBN 978-3-0343-0494-8

2016 *The Care Factor: A Proposal for Improving Equality in Scientific Careers*, in M. Bait, M. Brambilla and Crestani, V. (eds.), *Utopian Discourses Across Cultures. Scenarios in Effective Communication to Citizens and Corporations*, Bern: Peter Lang, pp. 157-183.

2019 *The intricate relation between science, economy and politics: the MMR vaccine case*, in Bernt Schnettler, René Tuma, Dirk vom Lehn, Boris Traue and Thomas S. Eberle (eds.), *Kleines Al(e)phabet des Kommunikativen Konstruktivismus. Fundus Omnium Communicativum - Hubert Knoblauch zum 60. Geburtstag,* Wiesbaden: Springer VS, pp. 393-400, ISBN 978-3-658-24957-1

2020 *A cumulative book review, in* Sociology of Health & Illness Vol. 42 No. 5, pp. 1220–1226

ISSN 0141-9889, doi: 10.1111/1467-9566.13046
Impact factor (2020): 3.041

2021 *Improving equality in scientific careers. The Care Factor proposal*, in N.L. Cole, M. Jahrbacher and G. Getzinger (eds.), *Conference Proceedings of the STS Conference Graz 2021. Critical Issues in Science, Technology and Society Studies May 3rd-5th May,* Verlag der

Technischen Universität Graz: Austria, pp. 109-131.
ISBN: 978-3-85125-855-4, DOI: 10.3217/978-3-85125-855-4-06

with Campo, E., *Covid-19 in Italy: should sociology matter?,* in European Sociologist, 46(2) https://www.europeansociologist.org/issue-46-pandemic-impossibilities-vol-2/covid-19-italy-should-sociology-matter

2022 with Marcheselli, V. (2022), *Science, Technology and Society: An Introduction* London: Palgrave Macmillan, pp. 324 ISBN 978-3-031-08305-1

with Sena B., *Questioning and disputing vaccination policies. Scientists and experts in the Italian public debate*, in Bulletin of Science, Technology & Society, 42(1-2), pp. 25-38, https://doi.org/10.1177/02704676221080928

with Campo E., De Toffoli M. and Strata F., *Early Home Therapies against COVID-19. An Italian Case of Politicization of Science*?, in "Participation and Conflict", 15(3), pp. 567-594, e-ISSN: 2035-6609, **Impact factor (2021): 0.922**

with Bertuzzi, N., Legalisse, E., Lello, E, and Sena, B., *Politics During and After Covid-19: Science, Health and Social Protest,* in "Participation and Conflict", 15(3), pp. 507-529, e-ISSN: 2035-6609, **Impact factor (2021): 0.922**

2023 with E. Campo, E. Portalupi (2023), A Systemic Approach to Health and Disease: The Interaction of Individuals, Medicines, Cultures and Environment", in *Medicine: A Science in the Middle*, Alessandro Pingitore and Alfonso Maurizio Iacono (eds.), Springer, pp. 39-53.

forthcoming The decline of trust towards scientists after Covid-19. A pilot study in the Italian context, in Silvia Bonacchi and Lukasz Kumiega (eds.), The Green Pass Conflict in Germany, Italy and Poland, Göttingen: Vandenhoeck & Ruprecht.

forthcoming with Campo E., Serafini L. (forthcoming), *Trust and Distrust in Science. The Interplay among Scientists, Mass Media and the General Public in Italy During the Sars-Cov-2 Outbreak*, in Social Science Information, ISSN 0539-0184

e) Epistemology and Social Theory

1990 *Schlecht informiert, aber nicht gefahrdet AIDS: Metaphern einer Krankheit in den Augen der Jugend* in C. Buzzi e P. Peri (eds.) *Drogen im Alltag der Jugend*, Bozen: Provincia Autonoma di Bozen-Alto Adige, pp. 149-169.

1993 *Class: stories of concepts. From ordinary language to scientific language*, in "Social Science Information", 32 (3), pp. 467-89.
https://journals.sagepub.com/doi/10.1177/053901893032003003

Impact factor (2022): 1.1

1995 *Class as metaphor. On the unreflexive transformation of a concept in an object***,** in "Philosophy of the Social Sciences", 25 (4), December, pp. 442-67. https://journals.sagepub.com/doi/10.1177/004839319502500402
Impact factor (2022): 1.2

f) Workplaces studies, coordination studies, organization and social senses

1998 *The East and the West: Korean companies in Italy*, *paper,* Fourth ESA Conference, Amsterdam, 18-21 august

2002 *118. Computer-aided dispatch systems and the work of call takers in a medic emergency dispatch center***,** paper XV World Congress of Sociology, International Sociological Association, Brisbane, July 7-13, session "Sociolinguistics".

2008 *Crafting blindness: Its organizational construction in a first grade school*, in *Qualitative Sociology Review*, 4(1), pp. 92-108, http://www.qualitativesociologyreview.org/ENG/Volume9/QSR_4_1_Gobo.pdf

2009 *Wytwarzanie ślepoty i jej organizacyjne konstruowanie w szkole podstawowej*, in "Przegląd Socjologii Jakościowej", V, 2, pp. 118-134 http://www.qualitativesociologyreview.org/PL/Volume10/PSJ_5_2_Gobo.pdf

2010 *Sustainable Children's Product Experience. University Collaboration with Italian Industry in Lombardy Region* (with Andreoni Giuseppe, Arslan Pelin, Costa Fiammetta, Muschiato Sabrina, Romero Maximiliano, Orbetegli Lucia), in Fabrizio Ceschin, Carlo Vezzoli and Jun Zhang (eds.), *Sustainability in Design: NOW! Challenges and Opportunities for Design Research, Education and Practice in the XXI Century*, Proceedings of the LeNS Conference, Volume II, Bangalore, India, 29th September to 1st October 2010, Volume II, pp. 1184-1195, ISBN-13: 978-1-906093-55-6.

2021 Salvadori, F. A. and Gobo, G., *Sensing the Bike: Creating a Collaborative Understanding of a Multi-sensorial Experience in MotoGP Racing*, in Symbolic Interaction, 44(1), pp. 112-133, https://doi.org/10.1002/symb.529
Impact factor (2022): 1.6

2023 Pentimalli, B. e Gobo, G., *"Hearing with the eyes". Visual hearing in (a trio) music rehearsals, in The Senses and Society, 18(3)* https://doi.org/10.1080/17458927.2023.2232621, **Impact factor (2022): 0.9**

Forthcoming Pentimalli, B. e Gobo, G., *Achieving Togetherness in Music Ensembles. Sense of Group, Mutual Trust and Ethics of Alterity*.

(13). Harzing's index (based on Google Scholar, October 15 2023): **23**, with 7111 citations**.**
https://scholar.google.co.uk/citations?user=3Y9I6bYAAAAJ&hl=en

(14). Reviews of my work

Seale C., Gobo G, Gubrium J.F, Silverman D., (eds.), *Qualitative Research Practice,* London, Sage, 2004

Scott, Susie (2005), *Three handbooks of qualitative research and data analysis*, in «Qualitative Research», 5, 1, pp. 136-137.

van Teijlingen, Edwin (2006), in «Sociological Research online», 11, 1, http://www.socresonline.org.uk/11/1/reviews/van_teijlingen.html

Chenail, Ronald J. (2007), *Embracing the Practical, the Pragmatic, and the Personal,* in «The Qualitative Report», pp. 106-110, http://www.nova.edu/ssss/QR/QR12-1/chenailreview.pdf

Gobo G. (2008), *Doing Ethnography*, London: Sage

Alby, Francesca (2009), in «*International Journal of Social Research Methodology. Theory & Practice»*, 12, 3, 272-273

Thomas, Stefan (2010), in «*Forum Qualitative Sozialforschung / Forum: Qualitative Social Research»,* 11, 2, http://www.qualitative-research.net/index.php/fqs/article/view/1461/2966

Lorenzo Frangi (2013), *Riqueza e rigor científico das abordagens qualitativas***,** in *Revista Brasileira de Ciências Sociais, 28, 81:* 238-240, http://dx.doi.org/10.1590/S0102-69092013000100016

Gobo G. e Mauceri S. (2014), *Constructing Survey Data,* London, Sage.

Marija Lončar, review in *Revija za sociologiju* 2014, 44, 2: 179–189, (Croatian journal): http://hrcak.srce.hr/136649?lang=en

David Land, Book Review, *Public Opinion Quarterly, 2015, 79, 3: 820-3,* http://poq.oxfordjournals.org/content/early/2015/07/23/poq.nfv030.extract

Mumford, Clare (2015) "Constructing Survey Data: An Interactional Approach", Qualitative Research in Organizations and Management: An International Journal, Vol. 10 Iss: 3, pp.294 –

295: http://www.emeraldinsight.com/doi/abs/10.1108/QROM-06-2015-1296

Scopus 1.51 (2019)

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(15). THIRD MISSION ACTIVITIES

Blogger on topics associated with methodology (http://www.linkiesta.it/blogs/questioni-di-metodo) for the economic online national newspaper *Linkiesta* (http://www.linkiesta.it/)

Blog on science and technology studies: https://www.controversie.blog/