

UNIVERSITÀ DEGLI STUDI DI MILANO

Procedura di selezione per la chiamata a professore di II fascia da ricoprire ai sensi dell'art. 18, commi 1 e 4, della Legge n. 240/2010 per il settore concorsuale 13/B1 - Economia Aziendale _____ ,
(settore scientifico-disciplinare SECS-P/07 - Economia Aziendale _____)
presso il Dipartimento di ECONOMIA, MANAGEMENT E METODI QUANTITATIVI _____ ,
(avviso bando pubblicato sulla G.U. n. 32 del 21/04/2020) - Codice concorso 4342 _____

[Benedetta Trivellato] CURRICULUM VITAE

INFORMAZIONI PERSONALI (NON INSERIRE INDIRIZZO PRIVATO E TELEFONO FISSO O CELLULARE)

| | |
|-----------------|-----------------|
| COGNOME | TRIVELLATO |
| NOME | BENEDETTA |
| DATA DI NASCITA | 26 OTTOBRE 1972 |

EMPLOYMENT HISTORY AND ACADEMIC APPOINTMENTS

- 18.05.2020- 20.06.2020 Appointment as **Visiting Scholar, Blavatnik School of Government, University of Oxford** (postponed to Fall 2020 due to the Covid-19 emergency).
- 01.12.2018- today **Assistant Professor of Management and Business Administration (Ricercatore TD di tipo A in Economia aziendale, SECS-P/07, 13/B1)**, Department of Sociology and Social Research, Università di Milano - Bicocca, Milano, Italy.
- 09.09.2019 Obtained the Italian **National Scientific Qualification (ASN) as Associate Professor in Management and Business Administration (Economia aziendale, 13/B1)**.
- 15.02.2018- 09.09.2018 **Researcher (borsa di studio per attività di ricerca)**, Interuniversity Research Centre on Public Services (CRISP), Università di Milano - Bicocca, Milano, Italy.
- 12.02.2018- 12.04.2018 **Visiting Fellow**, Department for Public Leadership and Social Enterprise, Open University Business School, Milton Keynes, United Kingdom.
- 01.02.2013- 31.01.2018 **Assistant Professor of Management (Ricercatore TD di tipo A in Economia aziendale, SECS-P/07, 13-B1)**, Department of Sociology and Social Research, Università di Milano - Bicocca, Milano, Italy.
- 2007- 2015 **Adjunct Professor (Professore a contratto)**, Department of Institutional Analysis and Public Management, Università Commerciale L. Bocconi, Milano, Italy.
- 2007-2012 **Post-doc fellow (Assegnista di ricerca, legge 449/97)**, Interuniversity Research Centre on Public Services (CRISP), Università di Milano - Bicocca, Milano, Italy.

- 2001-2003 **Project Manager**, Consultancy & Research Department, *Oxford Analytica* (www.oxan.com), Oxford, United Kingdom.
- 1998-2000 **Researcher**, Institute for International Political Studies (ISPI), Milano, Italy.

EDUCATION AND TRAINING

- 29.05 to 02.06.2017 *The d.Startup Workshop - Design thinking, startups and innovation at Stanford and in the Silicon Valley*, as part of the SMARTUP project, EU Erasmus + Programme – Key Action 2 (KA2), Stanford University, USA.
- 2006 Università degli Studi di Milano – Bicocca, Milano, Italy
PhD in “Quality of life in the Information Society”, specialization track: Organisation, Labour market and Management
- May 2005 Training programme ‘Learning how to teach’, Bocconi University, Milano, Italy
- 2001 University of Oxford, St Antony’ s College, Oxford, United Kingdom
Master of Science in Economics for development
- 1998 Università Commerciale "L. Bocconi"; Milano, Italy
Laurea (BSc) in Economics

RESEARCH INTERESTS

Strategic management in government; collaborative governance; governance innovation and innovation in the public sector; public networks governance and leadership; co-design and co-production of public services; design and management of public-private systems of service provision; social innovation and sustainability.

TEACHING

- March 2018 to today* Lecturer within the ‘Social Innovation’ module; International Doctorate in Sustainable Human Development, Università di Milano – Bicocca in cooperation with Universidad Nacional Arturo Jauretche - UNAJ, Argentina; Universidad de Sancti Spiritus José Martí Perez - UNISS, Cuba; Universidad Nacional Autónoma de Nicaragua - UNAN, Managua.
- A.Y. 2018-19 to today* Professor for the module ‘Accounting’ (6 ECTS) within the course ‘General Management’ (12 ECTS), BSc in Organization Science, Department of Sociology and Social Research, Università di Milano - Bicocca.
- A.Y. 2014-15 to today* Professor for the module ‘Strategic services analysis’ (6 ECTS) within the course ‘Management and strategic choices’ (12 ECTS), MSc in Management and Services Design, Department of Sociology and Social Research, Università di Milano - Bicocca.

| | |
|--------------------------------|--|
| <i>A.Y. 2017-18 to today</i> | Lecturer within the Executive Masters in Management of Research Infrastructures, Università di Milano - Bicocca. |
| <i>A.Y. 2012-13 to 2014-15</i> | Professor for the module 'Strategy' (6 ECTS) within the course 'General management' (12 ECTS), BSc in Tourism Science, Department of Sociology and Social Research, Università di Milano - Bicocca. |
| <i>A.Y. 2013-14 to 2016-17</i> | Lecturer within the Master in Healthcare and Traditional Medicine, Università di Milano - Bicocca. |
| <i>A.Y. 2014-15</i> | Lecturer within the Master in Management for the Development of Human Capital, Università di Milano - Bicocca. |
| <i>A.Y. 2012-13</i> | Professor for the module 'Services analysis' (6 ECTS) within the course 'Services management' (12 ECTS), MSc in Service Science and Management, Department of Sociology and Social Research, Università di Milano - Bicocca. |
| <i>A.Y. 2012-13</i> | Professor for the course 'Management of public services and non-profit organisations', BSc in Organisation Science, Department of Sociology and Social Research, Università di Milano - Bicocca. |
| <i>A.Y. 2010-11 to 2011-12</i> | Teaching Assistant for the course 'Management of public services' (course convenor Prof. Dario Cavenago), BSc in Organisation Science, Faculty of Sociology, Università di Milano - Bicocca. |
| <i>A.Y. 2010-11 to 2011-12</i> | Teaching Assistant for the course 'Services management' (course convenor prof. Dario Cavenago), MSc in Service Science and Management, jointly managed by the Faculties of Sociology, Law, and Statistics, Università di Milano - Bicocca. |
| <i>A.Y. 2006-07 to 2011-12</i> | Teaching Assistant for the course 'General management' (course convenor prof. Dario Cavenago), BSc in Organisation Science, Faculty of Sociology, Università di Milano - Bicocca. |
| <i>A.Y. 2006-07 to 2014-15</i> | Adjunct Professor for the course 'International relations', Università Bocconi. Taught in Italian in 2007 to 2009; in English in 2010 to 2015. |
| <i>A.Y. 2006-07 to 2007-08</i> | Adjunct Professor for the course 'Comparative politics', Università Bocconi. |
| <i>A.Y. 2004-2005</i> | Adjunct Professor for the course 'International Relations. Building Transnational Social Policies: China between Europeanization and Globalization', Campus Abroad programme organised by Università Bocconi at Fudan University, Shanghai, China (taught in English). |
| <i>A.Y. 2003-2004</i> | Adjunct Professor for the course 'International Relations: the Evolution of China's Role on the International Scene', Campus Abroad programme by Università Bocconi at Fudan University, Shanghai, China (taught in English). |

A.Y. 2001-2002 Adjunct Professor for the course ‘Asian Economic Issues’, Campus Abroad programme by Università Bocconi at Chulalongkorn University, Bangkok, Thailand (taught in English).

PARTICIPATION IN EXTERNALLY FUNDED RESEARCH PROJECTS

- 2019-today Member of the Bicocca Team within the international project Erasmus+ KA, Career 4.0, Agreement n. 2019-1-DE02-KA202- 006196, project coordinated by Bochum Ruhr University (01/09/2019-30/08/2022)
- 2017-2018 Assistant to the Coordinator and member of the Bicocca Team within the international project “Startup Master and Advanced Reflective Tools by Universities & Partners” (SMARTUP), EU Erasmus + Programme – Key Action 2 (KA2) – Cooperation for innovation and the exchange of good practices - Knowledge Alliances (Project Coordinator prof. Elisabetta Marafioti, Università di Milano – Bicocca).
- 2007-2012 As Post-doc fellow at CRISP (Inter-university Research Centre on Public Services at the Università di Milano – Bicocca), participation in the following projects:
- *I sistemi di accreditamento: studio di fattibilità per l'istituzione di un sistema di accreditamento per i servizi comunali* [Accreditation systems: feasibility study for the establishment of an accreditation system at the municipal level] (2010, funded by the municipal Government of the city of Milan).
 - *Analisi dei fabbisogni informativi e progettazione di un sistema informativo integrato per il Piano di zona – Magenta* [Analysis of information needs and subsequent planning of an integrated information system for the Social Services Plan of the area of Magenta] (2009, funded by the municipal Government of the city of Magenta).
 - *Mappatura delle forme di erogazione di alcune categorie di servizi di competenza del Comune di Milano* [Mapping of the forms of provision of selected categories of services by the municipality of Milan] (2009, funded by the municipal Government of the city of Milan).
 - *Ridefinizione delle modalità di analisi e progettazione dei servizi ai fini della pianificazione comunale, Piano dei Servizi, Piano di Governo del Territorio del Comune di Milano* [Redefining services analysis and planning in the perspective of urban planning, for the Services Plan, part of the Local Government Plan of the Milan municipality] (2008 e 2009, funded by the municipal Government of the city of Milan).
 - *Analisi delle forme di erogazione dei servizi alla persona nel Comune di Parma: valutazione del grado di implementazione di quasi-mercati* [Analysis of the forms of provision of human and social services in the municipality of Parma: evaluation of the degree of implementation of quasi-markets] (2009, funded by the municipal Government of the city of Parma).
 - *European lifelong learning index (ELLI): Monitoring lifelong learning and its effects on economic prosperity and social well-being in the European and regional context - Feasibility Study*, (2007, funded by the Bertelsmann Foundation, Germany).

- *Progettazione del modello organizzativo dell'osservatorio per il mercato del lavoro regionale [Planning of the organisational model for the regional labour market observatory]* (2007, funded by the Lombardy regional Government).
- 2006-2008 Participation in the 'Polo Formativo Tessile di Como' (Como Textile Training Pole) within the project *Poli formativi per la competitività del sistema lombardo (Training poles for the competitiveness of the Lombardy economy)*, Regione Lombardia (in charge of the Bicocca unit: Prof. F. Corno).
- 2004-2005 Participation in the research project *I business group: gruppi di piccole e medie imprese a Milano (Business groups: SMEs groups in Milan)*, Department of Sociology and Social Research, Università di Milano - Bicocca (director Prof. F. Butera, coordinator Prof. M. Catino), commissioned by the Milan Chamber of Commerce.
- 2003-04 Participation in the research project *The Reform of the Welfare System in China* commissioned by ISPI (Institute for International Political Studies), Milano (director Prof. M. Weber, Università Bocconi).
- 2000 Participation in the research project *Reforming Economic Systems in Asia* commissioned by ISPI (director Prof. M. Weber, Università Bocconi).
- 1998-99 Participation in the research project *Asia after the Crises* commissioned by ISPI (director Prof. M. Weber, Università Bocconi).
- 1999 Visiting Research Fellow in Singapore, Malaysia and Thailand on a Junior ASEAN - EU Research Grant by the European Studies Programme (ESP), EU Project at Chulalongkorn University, Bangkok. Title of the research *The Impact of the Asian Crisis on Regional Cooperation in South-East Asia*.

COORDINATION AND ORGANISATION ACTIVITIES

- 2015 Organisation of the Workshop *La valutazione delle politiche pubbliche locali in una prospettiva strategica e di coinvolgimento dei cittadini (The assessment of local public policies in a strategic and citizen involvement perspective)* in collaboration with CRISP (Centro di ricerca sui servizi di pubblica utilità, Università di Milano – Bicocca) and ANCI – Accademia per l'Autonomia, 14-17 April 2015, Università di Milano – Bicocca.
- 2014 Organisation of the Workshop *Le reti nei servizi sociali, di welfare, e culturali: soluzione o sintomo di una crescente complessità (Networks in social, welfare, and cultural services: solution to or symptom of increasing complexity)* in collaboration with EGPA-PSG XIX: Public Network Policy and Management and Università della Svizzera Italiana, April 4, 2014, Università di Milano - Bicocca.
- 2007 Design (with Dario Cavenago and Elisabetta Marafioti) of the two-year MSc course in *Service Science and Management*, jointly managed by the Faculties

of Sociology, Law, and Statistics, Università di Milano Bicocca. The course was re-designed in 2014 and re-named *Management and Services Design*.

- 2006 Organisation of the Workshop *Economia e sicurezza nelle relazioni tra Italia e Cina (Economic and security developments in Italy-China relations)*, ISPI, Milano, 22-23 May 2006.
- 2005-06 Coordination of the activities of the network *Osservatorio Cina/Focus China*, ISPI, Milano. Duties included the supervision and coordination of research activities and workshops organized by ISPI for the benefit of the firms belonging to the *Focus China* network.
- 2005 Coordination of the post-graduate course ‘Advanced Diploma’ (held at ISPI), part of the initiative *Progetto Cina (China project)*, promoted by Assolombarda, Banca Popolare di Milano, Fondazione Italia-Cina, Italian Trade Commission and Università Bocconi. Two editions: Jan-Feb 2005 and Oct-Nov 2005.
- 2002-03 Coordination of a survey of sovereign risk management strategies implemented by a group of 16 international financial institutions. The project included the organization of a conference for results dissemination: *Best Practices in Country Risk Management*, 25th March 2003, Said Business School, Oxford, United Kingdom (as Project Manager at *Oxford Analytica*, Oxford, UK).
- 1999, 2000, 2003 Coordination of the following ISPI research projects: *Asia after the Crises*, *Reforming Economic Systems in Asia*, *The Reform of the Welfare System in China* supporting the director of the projects, Prof. Maria Weber, Università Bocconi.

CONFERENCE PRESENTATIONS

Presentation of the paper ‘The impact of institutional design and leadership on collaborative innovation outcomes’ (Jacob Torfing, Daniela Cristofoli, Peter Gloor, Albert Meijer and Benedetta Trivellato), Collaborative Governance Data Base Workshop, ICPP4 (International Conference on Public Policy), Montreal, Canada (25-28 June 2019).

Presentation of the paper ‘Bridging, stabilizing or transferring knowledge: how to build trust in collaborative networks’ (Cristofoli D., Trivellato B., Guarini E.), Symposium on *Implementing Collaborative Governance*, University of Palermo (25-26 October 2018)

Presentation of the paper ‘Public Network Leadership and the Ties that Lead’ (Cristofoli D., Trivellato B., Sancino A.), EGPA 2018 Annual Conference, Lausanne, Switzerland (4-5 September 2018).

Presentation of the paper ‘Public Network Leadership and the Ties that Lead’ (Cristofoli D., Trivellato B., Sancino A.), IRSPM (International Research Society for Public Management) Annual Conference 2018, Edinburgh, UK (April 11-13, 2018).

Presentation of the paper 'Implementing public governance through Sustainable Innovation initiatives: a Public Value perspective' (Mariani L., Martini M. Trivellato B.), AIDEA – XXXVIII Convegno nazionale, Rome, Italy (September 14-15, 2017).

Presentation of the paper 'Sustainable Innovation for Public Value: Assessing the Role of Civil Society Organizations in a Multi-stakeholder Perspective' (Mariani L., Martini M. Trivellato B.), EGPA 2017 Annual Conference, Politecnico di Milano, Milan, Italy (August 31-September 1, 2017).

Presentation of the paper 'What Do Network Managers do in Successful Networks?' (Cristofoli D., Trivellato B., Verzillo S.), EGPA 2017 Annual Conference, Politecnico di Milano, Milan, Italy (August 31, September 1, 2017).

Paper accepted for presentation at the 2017 Annual Meeting of the Academy of Management, Atlanta, Georgia, USA (August 4-8, 2017): 'Organizational Capabilities and Innovation in a Public Setting: the Case of Area C in Milan' (with M. Martini and D. Cavenago).

Presentation of the paper 'What Do Network Managers do in Successful Networks?' (Cristofoli D., Trivellato B., Verzillo S.), Public Management Research Conference 2017, Washington DC, USA (June 8-10, 2017).

Presentation of the paper 'Exploring the Links between Leadership and Innovation Management in a Public Setting: the Case of the Congestion Charge Zone (Area C) in Milan' (Trivellato B., Martini M., Cavenago D.), PUPOL 2nd International Conference - Leadership for Public and Social Value, Milton Keynes (UK) (April 6-7, 2017).

Presentation of the paper 'How can 'smart' also be socially sustainable? Insights from the case of Milan' (Trivellato B.), 2016 Annual Meeting of the Academy of Management, Anaheim, California (August 5-9, 2016).

Invited presentation titled 'Exploring the link between social and business model innovation: experiences from a selection of Italian firms' within the seminar series organised by the Yunus Centre for Social Business and Health, Glasgow Caledonian University (14 May 2015).

Presentation of the paper 'The Role of Information in the Co-Production of Employment Services: The Case of the Lombardy Region' (Andreani M., Martini M., Trivellato B.). Workshop organized by the IIAS Study Group on 'Coproduct of Public Services', Bergamo (May 20-21, 2014).

Presentation of the paper 'How Do European Cities Develop their Strategy to Become "Smart(er)"? Lessons from the Experience of Barcelona and Milan', (Gascò-Hernández, M., Trivellato, B., Cavenago, D.), ASPA (American Society for Public Administration) Annual Conference 2014, Washington, DC - U.S.A (March 2014).

Presentation of the paper 'Is strategic urban planning becoming 'smarter'? Reflections on a selection of European cities', (Trivellato B., D. Cavenago), European Group of Public Administration (EGPA) 2013 Annual Conference, Edinburgh, Scotland (September 2013).

Presentation of the paper 'Integrating the development of a 'smart city' into strategic urban planning: lessons from selected Italian cities' (Trivellato, B., Cavenago, D., Beltrami G) 9th Transatlantic Dialogue 'Rebuilding Capacities for Urban Governance', Baltimore, USA (June 2013).

Presentation of the paper 'Integrating and Decentralizing the employment services. The case of Lombardy and Milan' (M. Bassoli, B. Trivellato), Conference: Participatory local welfare, citizenship and third sector organizations. What is at stake? Pisa, Italy (31 January -1 February 2013).

Presentation of the paper 'Decentralising employment services at the regional level: the case of Lombardy in northern Italy' (B. Trivellato, M. Martini), EGPA Study Group on Regional and Local Government, European Group of Public Administration (EGPA) 2011 Annual Conference, Bucharest, Romania (September 2011).

Presentation of the paper 'Network governance and evaluation in public services: A bibliometric literature review' (D. Cavenago, L. Mariani, E. Marafioti, B. Trivellato), European Group of Public Administration (EGPA) 2009 Conference, September 2-5, 2009, St. Julian's, Malta.

Presentation of the paper 'Trasferimento di conoscenza nelle partnership pubblico-privato: il ruolo del capitale sociale' (Knowledge transfer in public-private partnerships: the role of social capital) (D. Cavenago, L. Mariani, B. Trivellato), 3° Workshop Nazionale di Azienda Pubblica, Salerno, Italy, June 5-6, 2008.

Presentation of the paper 'Private-public partnerships and local economic development: critical aspects in design and implementation' (D. Cavenago, L. Mariani, B. Trivellato), International Research Society for Public Management (IRSPM) 2008 Conference, March 26-28, 2008, Brisbane, Australia.

Presentation of the paper 'Knowledge transfer within public-sector networks: the role of social capital' (B. Trivellato), Service Engineering and Management (SEM) Summer School 2007, September 9-12, 2007, Espoo, Finland.

ACADEMIC SERVICE

In charge of Quality Assurance (Responsabile Qualità) for the *MSc in Management and Services Design*, Università di Milano – Bicocca (since 2014).

Erasmus Coordinator, *MSc in Management and Services Design*, and member of the departmental Committee on Internationalization, Department of Sociology and Social Research, Università di Milano – Bicocca (since 2014).

In charge of Internship Student Support (Responsabile Stage) for the *BSc in Organization Science*, Università di Milano – Bicocca (since 2018).

Thesis Advisor at the undergraduate (*BSc in Organization Science*) and graduate level (*MSc in Management and Services Design*).

Member of the Editorial Board of the *International Journal of Public Leadership* (ISSN: 2056-4929, Emerald Publishing).

Ad hoc referee for: *Public Administration*, *Public Management Review*, *Social Policy and Administration*, *International Review of Administrative Sciences*, *Urban Studies*, *International Journal of Public Leadership*, *Information Polity*, *European Journal of Information Systems*,

Academy of Management Annual Conference: Public and Nonprofit (PNP) and Social Issues in Management (SIM) divisions.

PUBLICATIONS

Articles in refereed journals (peer-reviewed)

Torfin J., Cristofoli D., Gloor P., Meier A., Trivellato B. (forthcoming 2020) Taming the Snake in Paradise: Combining institutional design and leadership to enhance collaborative innovation. Accepted by *Policy & Society*.

Cristofoli D., Trivellato B., Sancino A., Maccio', L., Markovic, J. (2020) Public network leadership and the ties that lead'. *Journal of Management and Governance*. <https://doi.org/10.1007/s10997-020-09505-1>

Cristofoli D., Martini M., Trivellato B., Cavenago D., (2019) 'Management and culture in successful networks'. *International Journal of Public Sector Management*, 33(4), 381-400. DOI: IJPSM-11-2018-0238.

Cristofoli D., Trivellato B., Verzillo S. (2019) 'Network management as a contingent activity. A configurational analysis of managerial behaviors in different network settings', *Public Management Review*, 21(12), 1775-1800. DOI: 10.1080/14719037.2019.1577905.

Trivellato B., Mariani L., Martini M., Cavenago D. (2019) 'Leading Knowledge Mobilization for Public Value: the Case of the Congestion Charge Zone (Area C) in Milan', *Public Administration*. 97: 311– 324. DOI: 10.1111/padm.12559

Gigli S., Mariani L., Trivellato B. (2018) 'Assimilating Accounting Innovations: Lessons from the Cash-Accrual Transition within Italian Public Universities', *Journal of Accounting & Organizational Change*, 14(4), pp. 381-401. (DOI: 10.1108/JAOC-10-2017-0101)

Trivellato B. (2017) 'How can 'smart' also be socially sustainable? Insights from the case of Milan', *European Urban and Regional Studies*, 24(4), pp. 337-351. DOI: 10.1177/0969776416661016.

Trivellato B., Bassoli M., Catalano S.L. (2017) 'Can Quasi-market and Multi-level Governance Co-exist? Insights from the Case of Lombardy's Employment Services System', *Social Policy & Administration*. 51(5), pp. 697-718. DOI: 10.1111/spol.12176.

Martini M., Andreani M., Trivellato B. (2017) 'Addressing Information Needs in Employment Services Provision in Italy: The Role of Co-Design Networks', *International Journal of Public Administration*. 40(7), pp. 588-597. DOI: 10.1080/01900692.2016.1162802.

Trivellato B., Martini M., Cavenago D., Marafioti E. (2016) 'A case of employment services in Italy: from a tentative quasi-market to focused partnership programmes', *International Journal of Public Sector Management*, 29(5), pp. 409-425. DOI: 10.1108/IJPSM-02-2016-0031.

Trivellato B., Martini M. (2016) 'Liberalising Employment Services at the Regional Level: Implementation Lessons from an Italian Case', *International Public Management Review*, 17(1), pp. 40-58.

Trivellato B., Martini M. (2015) 'Functional Reforms in Italian Employment Policies: Institutional Impact at the Macro and Micro Level', *International Journal of Public Administration*, 38(6), pp. 422-432. DOI: 10.1080/01900692.2014.944985.

Cavenago D., Trivellato B. (2010) 'Organising Strategic Spatial Planning: Experiences from Italian Cities', *Space and Polity*, 14(2), pp. 167-188. DOI:10.1080/13562576.2010.505795

Cavenago D., Mariani L., Trivellato B. (2009) 'Trasferimento di conoscenza nelle partnership pubblico-privato: il ruolo del capitale sociale' (Knowledge transfer in public-private partnerships: the role of social capital), *Azienda Pubblica*, 22(1), pp. 13-39.

Trivellato B., Gavazza L. (2009) 'Il nuovo contratto di lavoro in Cina: quali prospettive nel contesto attuale?' (The new labour contract in China: which prospects in the current context?), *Economia & Management*, N. 4, pp. 29-36.

Trivellato B., Righi C. (2008) 'Investimenti diretti esteri nelle industrie high-tech e avanzamento tecnologico in Cina' (High-tech FDI and technological progress in China), *Economia & Management*, N. 6, pp. 35-46.

Trivellato B., Cavenago D. (2007) 'Organizzare la pianificazione strategica: scelte e metodi nell'esperienza delle città italiane' (Organising strategic spatial planning: methods from Italian cities' experience), *Azienda Pubblica*, 20(4), pp. 699-732. ISSN: 1127-5812

Trivellato B., Gavazza L. (2007) 'Gestione del rischio nel sourcing dalla Cina: il sistema a converter nel settore tessile-abbigliamento' (Risk management in sourcing from China: the 'converter' system in the textile and clothing sector), *Economia & Management*, N. 6, pp. 46-54.

Trivellato B. (2007) 'Coordinare l'innovazione attraverso i confini: l'esperienza di alcune imprese italiane in Cina' (Coordinating innovation across borders: the experience of selected Italian firms in China), *Economia & Management*, N. 3, pp. 28-39.

Trivellato B. (2002) 'Corporate and Financial Sector Reform in the Wake of the Asian Crisis: Malaysia and Thailand', *European Journal of East Asian Studies*, 1(2), pp. 221-246.

Submitted manuscripts

'How do Organizational Capabilities Sustain Continuous Innovation in a Public Setting? Insights from a European Case' (B. Trivellato, M. Martini and D. Cavenago). Submitted to *The American Review of Public Administration* (submitted August 11, 2019; outcome: revise & resubmit).

Achieving Sustainable Development Goals through Collaborative Innovation: Evidence from the European Civil Society (Mariani L., Trivellato B., Martini M., Marafioti M.). Submitted to *Journal of Business Ethics* (March 30, 2020.)

Work in progress

'Bridging, stabilizing or transferring knowledge: how to build trust in collaborative networks' (D. Cristofoli, E. Guarini, B. Trivellato).

'Collective leadership and the generation of emotional energy: which combinations for network success?' (D. Cristofoli, G. Galizzi, M.F Sicilia, I. Steccolini, B. Trivellato).

Books

Trivellato, B (2018). *Approccio strategico e innovazione nella governance della città. Alcune riflessioni sul caso di Milano (Strategy and innovation in city governance. Insights from the case of Milan)*. Mantova: Universitas Studiorum. ISBN: 9788899459987

Book chapters (international publishers)

Trivellato B., Carminati M., Martini M. (*accepted for publication*) ‘Stakeholder engagement as a tool to support sustainability-oriented innovation in the public sector’, in M. Martini; R. Hölsgens; R. Popper (eds) *Governance and Management of Sustainable Innovation - Learning from Experience*. Springer.

Cepiku D., Cristofoli D., Trivellato B. (2020) ‘Qualitative comparative analysis in public network research’, in J. Voets, R. Keast and C. Koliba (eds) *Networks and Collaboration in the Public Sector: Essential Research Approaches, Methodologies and Analytic Tools*. London and New York: Routledge, pp. 189-209. ISBN: 978-1-138-68272-6.

Cavenago D., Trivellato B., Gascò-Hernandez M. (2016). Making Milan a Smart City: An Emerging Strategy of Innovation in Governance. In P. de Lancer Julnes and E. Gibson (eds) *Innovation in the Public and Nonprofit Sectors: A Public Solutions Handbook*. New York and Abingdon, UK: Routledge. (pp. 110-128). ISBN: 978-0-7656-4458-9.

Gascò-Hernandez M., Trivellato B., Cavenago D. (2015). How do southern European cities foster innovation? Lessons from the experience of the smart city approaches of Barcelona and Milan. In R. Gil-Garcia, T. A. Pardo and T. Nam (eds.) *Smarter as the New Urban Agenda: A Comprehensive View of the 21st Century Smart City*. New York: Springer. (pp. 191-206). ISBN: 978-3-319-17619-2.

Trivellato B., Cavenago D. (2014). From Urban Planning to Smart Collaborative Strategies: Lessons from Italian Cities, in Joyce P. and Drumaux A. (eds) *Strategic Management in Public Organizations: European Practices and Perspectives*, London: Routledge, pp. 57-75. ISBN-13: 978-0415729871

Trivellato B., Boselli R., Cavenago D. (2014). Design and Implementation of Open-Government Initiatives at the Sub-National Level: Lessons from Italian Cases. In Gascò-Hernández, M. (ed.) *Open Government. Opportunities and Challenges for Public Governance*, New York: Springer, pp. 65-84. ISBN 978-1-4614-9563-5

Trivellato B. (2004). Liberalisation of Trade in Insurance Services: Widening Opportunities for Foreign Suppliers?. In Weber M. (ed.) *Welfare, Environment and Changing US-Chinese Relations: 21st Century Challenges in China*, Cheltenham, UK: Edward Elgar, pp. 143-160. ISBN: 978 1 84376 827 2

Plummer M., Trivellato B. (2001). Economic and policy convergence in ASEAN: Malaysia and Thailand compared. In Weber M. (ed.) *Reforming Economic Systems in Asia - A comparative Analysis of China, Japan, South Korea, Malaysia and Thailand*, Cheltenham, UK: Edward Elgar, pp. 95-125. ISBN: 978 1 84064 845 4

Trivellato B. (2000). Southeast Asia Facing Economic, Political and Social Crisis. In Weber M. (ed.) *After the Asian Crises*, London: Macmillan, pp. 50-69. ISBN 978-1-349-41748-3.

Book chapters (Italian publishers)

Mariani, L., Trivellato, B., & Marafioti, E. (2019). Analisi e valutazione: un modello di ri-progettazione del servizio (Analysis and evaluation: a framework for service redesign). In Cavenago D., & Marafioti E. (eds), *Management e Design dei Servizi. Strumenti e percorsi di analisi e progettazione innovativa condivisa (Services Management and Design. Tools and approaches for innovative and shared analysis and design)*. ESTE - Edizioni Scientifiche Tecniche Europee. ISBN: 978-88-98053-34-6

Marafioti, E., Mariani, L., & Trivellato, B. (2019). Un modello di analisi dei servizi (A framework for services analysis). In Cavenago D., & Marafioti E. (eds), *Management e Design dei Servizi. Strumenti e percorsi di analisi e progettazione innovativa condivisa (Services Management and Design. Tools and approaches for innovative and shared analysis and design)*. ESTE - Edizioni Scientifiche Tecniche Europee. ISBN: 978-88-98053-34-6

Gigli, S., Mariani, L., Trivellato, B. (2018). Embedding the Reform: from cash to accrual accounting in Italian Public Universities. In: (a cura di): Gigli S., *Ready to Change? From Cash to Accrual in Italian Public Universities*. p. 35-58. Bologna: d.u.press. ISBN: 978-88-95451-84-8

Trivellato B. (2012), 'Politiche e modelli di governance dei servizi: l'Italia a confronto con alcuni casi internazionali' (Services policies and governance model: Italy compared to a selection of international cases), in Mezzanzanica M. (ed.), *Il mercato del lavoro negli anni della crisi. Dinamiche, occupabilità e servizi (The labor market during the crisis. Dynamics, employability and services)*, Roma, Aracne Editrice, pp. 171-256. ISBN: 978-88-548-5159-7

Trivellato B., Mariani L. (2010), 'Progettazione, realizzazione e valutazione dei servizi: i temi principali' (Service planning, implementation and evaluation: main themes), in Cavenago D., Mezzanzanica M. (eds), *Scienza dei servizi. Un percorso tra metodologie e applicazioni (Service science. Methods and applications)*, Milano: Springer-Verlag Italia, pp. 53-99. ISBN 978-88-470-1364-3

Innocenti S., Trivellato B. (2008) 'Tra specializzazione tecnologica e delocalizzazione produttiva: casi aziendali d'eccellenza' (Between technological specialization and production relocation: best practices). In *L'Italia nell'economia internazionale*, Rapporto ICE 2008, pp. 452-462.

Trivellato B. (2002) 'Thailandia: l'incertezza politica frena la ripresa economica' (Thailand: political uncertainty hinders economic recovery), in Borsa G., C. Molteni and F. Montessoro (eds) *Trasformazioni politico-istituzionali dell'Asia nell'era di Bush – Asia Major 2001 (Political and institutional transformations in Asia in the Bush era)*, Il Mulino, pp 141-152. ISBN: 8815084541, ISBN-13: 9788815084545

Trivellato B. (2001) 'La Thailandia tra tensioni politiche e ripresa economica' (Thailand between political tensions and economic recovery), in Borsa G., C. Molteni and F. Montessoro (a cura di) *Crescita economica e tensioni politiche in Asia all'alba del nuovo millennio – Asia Major 2000 (Economic growth and political tensions in Asia at the dawn of the new millennium)*, Il Mulino, pp. 215-231. ISBN-10: 8815078991, ISBN-13: 978-8815078995

Research reports

‘L’accreditamento nell’attuazione del welfare locale: alcune note per l’applicazione al caso di Milano’ (Accreditation as a means for the provision of welfare at the local level: some notes on the Milan case), CRISP - Università di Milano Bicocca, (with A. Venturi) 2009.

‘Integrare il principio di sussidiarietà orizzontale nel Piano dei Servizi’ (Integrating the principle of horizontal subsidiarity in the Services Plan), CRISP - Università di Milano Bicocca, (with D. Cavenago) 2009.

‘I servizi alla persona nel Comune di Parma. Verso forme di quasi-mercato alla luce delle esperienze internazionali’ (Human and social services in the municipality of Parma: towards quasi-markets), CRISP - Università di Milano Bicocca, (with L. Mariani) 2009.

‘Valutazione del Polo Formativo Tessile di Como: struttura della rete e implicazioni per gli outcomes’ (Evaluation of the Como Textile Training Pole: network structure and outcome implications), Dipartimento di Sociologia e Ricerca Sociale, Università di Milano Bicocca, 2008.

‘European lifelong learning index (ELLI): Monitoring lifelong learning and its effects on economic prosperity and social well-being in the European and regional context’, CRISP – Università di Milano Bicocca, (with L. Mariani, P. Lo Vaglio, F. Pennoni) 2007.

‘Monitoraggio del mercato del lavoro ed erogazione di servizi informativi: alcune esperienze europee a confronto’ (Labour market monitoring and provision of information services: a comparison of European experiences), CRISP – Università di Milano Bicocca, 2007.

‘I business group: gruppi di piccole e medie imprese a Milano’ (Business groups: SMEs groups in Milan), Dipartimento di Sociologia e Ricerca Sociale, Università di Milano Bicocca (with M. Catino and L. Garavaglia), 2005.

‘The Impact of the Asian Crisis on Regional Cooperation in South-East Asia’, Research Monograph N. 1999/20, Centre for European Studies, Chulalongkorn University, Bangkok, 1999.

INDIVIDUAL GRANTS

- Università di Milano - Bicocca *Doctoral Grant* (2003-06).
- Università degli Studi di Milano *Grant for Postgraduate Studies Abroad*, (2000-01, for the MSc at Oxford University).
- Junior ASEAN - EU Research Grant by the European Studies Programme (ESP), EU Project at Chulalongkorn University, Bangkok (1999).

LANGUAGES

Italian: mother tongue

English: level C2 (*Council of Europe - European Language Portfolio*) in speaking, reading, writing

German: level B2 (*Council of Europe - European Language Portfolio*) in speaking, reading, writing

Data

21.05.2020

Luogo

Milano