



I the undersigned asks to participate in the public selection, for qualifications and examinations, for the awarding of a type B fellowship at **Dipartimento di Economia, Management e Metodi Quantitativi**

Scientist- in - charge: **Prof.ssa Maria Laura Toraldo**

Banu Saatçi

CURRICULUM VITAE

PERSONAL INFORMATION

Surname	Saatçi
Name	Banu

PRESENT OCCUPATION

Appointment	Structure
Master's Student	I am selected as one of the hundred students from around the world to study the one-year-long free master's program in Diplomacy and International Relations organized by the Diplomatic School of Spain in Madrid, Spain (Escuela Diplomática), which I am pursuing and considering as an opportunity to improve my Spanish. For that reason, I am currently based in Madrid, Spain.

EDUCATION AND TRAINING

Degree	Course of studies	University	Year of achievement of the degree
PhD	ICT, Media, Communication and Journalism	Aarhus University, Denmark	2022
Post-master's Certificate	Smart Community Design and Management	University of Trento, Italy	2016
MA	Sociology	Istanbul Şehir University, Turkey	2015
BA	Sociology	Boğaziçi University, Turkey	2012

REGISTRATION IN PROFESSIONAL ASSOCIATIONS

Date of registration	Association	City
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2018	European Association for the Study of Science and Technology (EASST)	Online
2018	Association for Computing Machinery (ACM)	Online
2015	The Italian Society for Social Studies of Science and Technology	Padova, Italy
2015	Alternative Informatics Association	Istanbul, Turkey
2015	Istanbul Şehir University Alumni Association (Şehir Alumni)	Istanbul, Turkey
2014	Society for Social Studies of Science	Online
2012	Boğaziçi University Alumni Association (BÜMED)	Istanbul, Turkey
2010	U.S. Exchange Programs Alumni Association (ExchangeAlumni)	Online
2007	American Field Service (AFS) Graduate and Volunteers Society	Istanbul, Turkey

FOREIGN LANGUAGES

Languages	Level of knowledge
Turkish	Native
English	Fluent (TOEFL: 104 out of 120, Test Date: 3rd October 2015)
German	Advanced (Deutsches Sprachdiplom Stufe II: 91.5 out of 100)
Spanish	Advanced

AWARDS, ACKNOWLEDGEMENTS, SCHOLARSHIPS

Year	Description of award
2021	Recipient of the David B. Martin Best Paper Award at the 19th European Conference on Computer-Supported Cooperative Work (ECSCW) (7-11 June 2021, Remote) Paper Co-authored with Kaya Akyüz, Sean Rintel and Clemens Nylandsted Klokmose: (Re)Configuring Hybrid Meetings: Moving from User-Centered Design to Meeting-Centered Design
2019	Recipient of Aarhus University PhD School's Travel Grant for the research stay abroad for three months at Microsoft Research Lab in Cambridge, United Kingdom (July-September 2019)
2017-2020	Recipient of Microsoft Research PhD Scholarship for Europe, Middle East and Africa (EMEA) region for pursuing a PhD at Aarhus University, Denmark in the field of Human-Computer Interaction
2015-2016	Recipient of the Scholarship by the Italian Ministry of Education, Universities and Research, within the framework of the Italian Cluster on Smart Cities, Smart Communities and Social Innovation to attend the Post-master's Programme in Smart Community Design and Management at the University of Trento in Trento, Italy
2015	Recipient of the Scholarship to attend 3rd STS Italia Summer School on Biomedicine and STS: Emerging Themes, organized by the Italian Society for Social Studies of Science and Technology in Padova, Italy (September, 2015)



2014	Recipient of TÜBİTAK (Scientific and Technological Research Council of Turkey) Conference Grant for presenting at the Annual Meeting of the Society for Social Studies of Science (20-23 August 2014, Buenos Aires, Argentina)
2014	Recipient of the Istanbul Şehir University Graduate School of Humanities and Social Sciences Conference Grant for presenting at the Global Conference on Sexuality, Oppression & Human Rights (30-31 July 2014, Oxford University, United Kingdom)
2014	Recipient of Erasmus Exchange Grant by the European Commission (Spring 2014)
2012-2014	Recipient of TÜBİTAK (Scientific and Technological Research Council of Turkey) Basic Sciences Graduate Student Scholarship
2010	Recipient of the Scholarship by the U.S. Department of State - Bureau of Educational and Cultural Affairs to attend the Study of the US Institute for Student Leaders on Social Entrepreneurship at the University of Texas at Austin, TX, United States (Summer 2010)
2007-2012	Recipient of TÜBİTAK (Scientific and Technological Research Council of Turkey) Basic Sciences Undergraduate Student Scholarship

TRAINING OR RESEARCH ACTIVITY

- PhD Research at Aarhus University, Aarhus, Denmark (September 2017-November 2022):
Thesis Title: “(Re)Configuring Hybrid Meetings: Towards Inclusive Hybrid Meetings with a Meeting-Centered Design Approach”
Thesis Abstract: Hybrid meetings, which refer to audio- or video-based meetings among co-located and remote participants, have become quite popular globally in the modern workplace especially after the COVID-19 pandemic entered our lives. Yet, it had already been the leading meeting format in the pre-pandemic international business setting. While video-mediated communication and virtual meetings have been studied in Human-Computer Interaction (HCI) and Computer-Supported Cooperative Work (CSCW) to a considerable extent, little differentiation has been made between fully virtual meetings, where everyone is remotely connected, and hybrid meetings, in which there is a physical room with co-located participants and remote participants connect through their own devices. Furthermore, there is a gap in the HCI and CSCW literature on real-world hybrid meeting experiences since most of the research has been conducted in laboratory or controlled settings, and genuine practices of participants attending hybrid meetings in companies and using video-conferencing technologies remain understudied.

This PhD thesis aims to fill that gap by studying the phenomenon of hybrid meetings at both macro and micro levels. At the macro level, it brings into light the sociotechnical factors shaping the success and effectiveness of hybrid meetings in the modern workplace based on ethnographic research conducted in two international companies in Europe in the pre-COVID times. At the micro level, this research investigates episodes of inclusion and exclusion of remote participants from a real hybrid meeting taking place at a global software company through ethnomethodology and conversation analysis. Inspired by the design implications from this research to better support inclusion of remote participants, this dissertation presents and analyzes a What-You-See-Is-What-I-See (WYSIWIS) type of virtual and hybrid meeting prototype called “MirrorBlender”, which allows both co-located and remote participants to change malleability, scale and translucency of everyone’s video feeds and screen sharing. Furthermore, it also presents a systematic literature review of hybrid meetings and collaboration (HCM) research until 2020 in the fields of HCI and CSCW. Revealing the situationality of hybrid meetings taking place in the real world, this thesis underlines the importance of configurability and malleability of video-conferencing technologies to reach more inclusive and engaging meeting experiences and suggests focusing on the meeting dynamics, rather than solely on the individual user, in designing tools for hybrid and virtual meetings.
- Human Experience & Design Group at Microsoft Research, Cambridge, United Kingdom (July-September 2019):
Research visit to analyze the video data I collected from hybrid meetings in companies through the



perspective of Ethnomethodology and Conversation Analysis under the tutelage of Principal Researcher Dr. Sean Rintel

- Smart Community Lab at Fondazione Bruno Kessler, Trento, Italy (March-July 2016): Research internship on the usage of wearable devices for the purpose of improving children's mobility in Meano, Italy
- Undergraduate Summer Research Program at Migration Research Center, Koç University (July-August 2012): Research internship on the topic of "International Migration in a Globalized World: Current Debates, Trends, and Scenarios for the Future" under the tutelage of Professor Ahmet İçduygu

PROJECT ACTIVITY

Year	Project
2017-2020	Shareable Dynamic Media in Hybrid Meetings (PhD Project co-funded by Aarhus University and Microsoft Research) I mainly focused on reaching the objectives of the project based on the set timeline and realizing the required publications. In a sense, I managed and realized the research project written by my co-supervisors at Aarhus University and Microsoft Research.
2016-2017	I worked as a project Coordinator of the of a sports tournament among university graduates called MasterGames in Istanbul for six months (December 2016 - May 2017). I was mainly responsible for the implementation of the whole tournament consisting of 11 different individual and team sports and the tasks I realized were very diverse, ranging from searching for sponsors and referees for the competitions to following the registrations of more than 700 graduates from 20 universities in Turkey as well as the organization of the venues and flyers.

CONGRESSES AND SEMINARS

Date	Title	Place
2021	Paper Presentation: (Re)Configuring Hybrid Meetings: Moving from User-Centered Design to Meeting-Centered Design	The 19th European Conference on Computer-Supported Cooperative Work (ECSCW) (7-11 June 2021, Remote)
2019	Paper Presentation: Hybrid Meetings in the Modern Workplace: Stories of Success and Failure	The 25th International Conference on Collaboration Technologies and Social Computing (CollabTech) (3-6 September 2019, Kyoto, Japan)
2019	Workshop Organization & Presentation: Researching Hybrid Meetings: Opportunities and Challenges	The 17th European Conference on Computer-Supported Cooperative Work (ECSCW) (5-9 June 2019, Salzburg, Austria) Workshop: Hybrid Collaboration-Moving Beyond Purely Co-located or Remote Collaboration
2018	Workshop Paper Presentation: Observing Hybrid Meetings in the Workplace: Methodological Challenges and Strategies	The 21st ACM Conference on Computer-Supported Cooperative Work and Social Computing (CSCW) (3-7 November 2018, New York City's Hudson River, Jersey City, United States), Workshop: Hybrid Events: Mediating Collocated Participation



2018	Presentation: Conducting Fieldwork at the Crossroads: A Case Study of Hybrid Meetings in the Workplace	The Biennial Conference of the European Association for the Study of Science and Technology (25-28 July 2018, Lancaster University, United Kingdom)
2014	Presentation: Pathologizing the Unknown: A Cross-cultural Study of the Hair-pulling Disorder	The Annual Meeting of the Society for Social Studies of Science (20-23 August 2014, Buenos Aires, Argentina)
2014	Co-authored with & Presented by Kaya Akyüz: Trapped between Science and Religion: Theory of Evolution in Turkish Academia	The Annual Meeting of the Society for Social Studies of Science (20-23 August 2014, Buenos Aires, Argentina)
2014	Co-authored & Presented with Emrah Karakuş: The Banalization and Legitimization of Hetero-Patriarchal Violence on Page 3: A Discourse Analysis of Online Turkish Newspapers	The Global Conference on Sexuality, Oppression & Human Rights (30-31 July 2014, Oxford University, United Kingdom)

PUBLICATIONS

Books / book chapters
<p>Saatçi, B., & Karakuş, E. (2015). The Banalization and Legitimization of Hetero-Patriarchal Violence on Page 3: A Discourse Analysis of Online Turkish Newspapers. In Julia Tomas and Nicol Epple, eds. <i>Sexuality, Oppression and Human Rights</i>. Leiden, The Netherlands: Brill. https://doi.org/10.1163/9781848884243_003</p>

Articles in reviews / journals
<p>Grønbaek, J.E., Saatçi, B., Griggio, C. F. & Klokmose, C.N. (2021). MirrorBlender: Supporting Hybrid Meetings with a Malleable Video-Conferencing System. In <i>CHI Conference on Human Factors in Computing Systems (CHI'21)</i>, May 8-13, 2021, Yokohama, Japan. ACM, New York, NY, USA, 13 pages. https://doi.org/10.1145/3411764.3445698</p>
<p>Saatçi, B., Akyüz, K., Rintel, S. & Klokmose, C. N. (2020). (Re)Configuring Hybrid Meetings: Moving from User-Centered Design to Meeting-Centered Design. In <i>Journal of Computer Supported Cooperative Work (JCSCW)</i>. (Recipient of 2021 David B. Martin Best Paper Award) https://doi.org/10.1007/s10606-020-09385-x</p>
<p>Saatçi, B., Rädle, R., Rintel, S., O'Hara, K. & Klokmose, C. N. (2019). Hybrid Meetings in the Modern Workplace: Stories of Success and Failure. In Nakanishi H., Egi H., Chounta IA., Takada H., Ichimura S., Hoppe U. (eds) <i>Collaboration Technologies and Social Computing</i>. CRIWG+CollabTech 2019. Lecture Notes in Computer Science, vol 11677. Springer, Cham. https://doi.org/10.1007/978-3-030-28011-6_4</p>
<p>Neumayr, T., Saatçi, B., Rintel, S., Klokmose, C. N., & Augstein, M. (2021). What was Hybrid? A Systematic Review of Hybrid Collaboration and Meetings Research. <i>arXiv preprint arXiv:2111.06172</i>. https://arxiv.org/abs/2111.06172 (UNDER REVIEW)</p>

Congress proceedings /workshop papers
<p>Neumayr, T., Saatçi, B., Augstein, M., Jetter, H. C., Klokmose, C. N., Anderst-Kotsis, G., & Rintel, S. (2019). Hybrid Collaboration-Moving Beyond Purely Co-Located or Remote Collaboration. In <i>Proceedings of 17th European Conference on Computer-Supported Cooperative Work-Workshops</i>. European Society for Socially Embedded Technologies (EUSSET), (5-9 June 2019, Salzburg, Austria) https://dl.eusset.eu/handle/20.500.12015/3272</p>
<p>Saatçi, B., & Klokmose, C. N. The 21st ACM Conference on Computer-Supported Cooperative Work and</p>



Social Computing (CSCW) (3-7 November 2018, New York City's Hudson River, Jersey City, United States),
Workshop: Hybrid Events: Mediating Collocated Participation

Presented Paper Co-authored with Clemens Nylandsted Klokmose: *Observing Hybrid Meetings in the
Workplace: Methodological Challenges and Strategies*

Declarations given in the present curriculum must be considered released according to art. 46 and 47 of DPR n. 445/2000.

The present curriculum does not contain confidential and legal information according to art. 4, paragraph 1, points d) and e) of D.Lgs. 30.06.2003 n. 196.

Please note that CV WILL BE PUBLISHED on the University website and It is recommended that personal and sensitive data should not be included. This template is realized to satisfy the need of publication without personal and sensitive data.

Please DO NOT SIGN this form.

Place and date: Madrid, 13/12/2022